PROVANHALL HOUSING ASSOCIATION LIMITED

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

Registered Housing Association No. HHC 242

Financial Conduct Authority No. 2401RS

**Scottish Charity No SC037762** 

### MANAGEMENT COMMITTEE, EXECUTIVES AND PROFESSIONAL ADVISORS

#### FOR THE YEAR ENDED 31 MARCH 2023

#### **Management Committee**

Linda Cameron (Chair)
Christine Morris (Secretary)
Liz McEwan
Barbara McCluskey
Clarice Spaine
Margaret Stewart
Tracy Coutts
William Blunn
James McGuire (appointed (14 Secretary)

James McGuire (appointed (14 September 2022) Cathie Reid (resigned 14 September 2022) Rodger Harley (resigned 27 March 2023)

#### **Executive Officers**

Alan Hume, Director (appointed 14 April 2022) Sean Douglas, Housing Services Manager, Interim Director (until 14 April 2022) Mark Quigley, Technical Services Manager

Registered Office 34 Conisborough Road

Easterhouse Glasgow G34 9QG

#### **External Auditor**

Azets Audit Services Chartered Accountants Titanium 1 King's Inch Place Renfrew PA4 8WF

### **Solicitors**

Kelly & Co 184 Abercromby Street Glasgow G40 2RZ

T C Young 7 West George Street Glasgow G2 1BA

BTO Solicitors LLP 48 St Vincent Street Glasgow G2 5HS

#### **Bankers**

Bank of Scotland Plc Glasgow The Forge PO Box 1000 BX2 1LB

#### **Internal Auditor**

Wylie Bissett 68 Bath Street Glasgow G2 4TP

### **FINANCIAL STATEMENTS**

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# Registration particulars:

Financial Conduct Authority Co-operative and Community Benefit Societies Act 2014

Registered Number: 2401RS

Scottish Housing Regulator Housing (Scotland) Act 2010

Registered Number: HHC 242

Scottish Charity Scottish Charity Number SC037762

### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

The Management Committee present their report and audited financial statements for the year ended 31 March 2023.

#### **Principal activity**

The principal activity of Provanhall Housing Association Limited ("Provanhall") is the development, management and maintenance of housing for people in housing need.

Provanhall is registered with the Financial Conduct Authority as a Co-operative and Community Benefit Society, The Office of the Scottish Charities Regulator (OSCR) as a charity and with the Scottish Housing Regulator as a Registered Social Landlord.

### Strategy and Objectives

The Association's Strategy is:

- Consolidating and improving our core business, through service improvement and investment;
- Managing our assets and resources well for the benefit of tenants and the Provanhall community;
- Working with the community and others to improve opportunities and the quality of life for local people;
   and
- Developing our role as a community anchor organisation for Provanhall.

To deliver the Strategy, the Management Committee has set five strategic objectives:

- Deliver high quality services that meet tenants' needs, maximise tenant satisfaction and demonstrate value for money;
- Provide affordable, high quality homes that meet local needs and help make Provanhall a thriving, sustainable community;
- Develop our role as community anchor in Provanhall, enabling services and activities that benefit individuals and the community as a whole;
- Mitigate the impact of welfare reform and other external factors on tenants and on the Association's business resilience; and
- Make sure that the Association is an efficient and effective organisation, with the organisational capacity to achieve our goals.

#### **Business Review**

### 2022/23

The impact of rising inflation (and therefore associated costs) on providing services to our tenants impacted our financial planning for the year. Energy costs, cost of materials and labour, availability of materials and increased overheads required us to consider and implement a rent increase of 5% after consultation with our tenants. Whilst significantly under the inflation rate, and within the guidance set by the Scottish government, we were acutely aware the impact of additional cost to tenants.

Despite the ongoing challenges this presents, we have maintained our commitments to funding an Income Maximisation Service, supporting Connect Community Trust in managing the Connie and continuation of Estate Management Services including gardening, bin pulls, maintaining back courts and bulk uplift for our tenants. We have continued with our investment plans for asset improvements as components reach the end of their life cycle.

We provided support to tenants struggling with their rent through Income Maximisation Services and despite the challenges faced, our staff team did not raise proceedings against any tenant for rent arrears. Our performance remained high in terms of managing rent arrears with total debt (marginally down on last year) of 1.35% at the year end.

### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

#### **Business Review (continued)**

Gross rent arrears, representing actual current tenant debt plus former tenant debt, decreased from £82,536 at 31 March 2022 to £71,534 at 31 March 2023. Actual current tenant rent arrears, representing current tenant debt less technical arrears, also decreased from £26,895 (1.35%) at 31 March 2022 to £22,791 (1.13%) at 31 March 2023. This is in the context of unprecedented and sustained increases in inflation not seen in over 40 years and the impact on tenants. The number of tenants in receipt of Universal Credit was 202.

Reactive Maintenance expenditure decreased to a total of £266,875 (2021/22 total of £361,819) and averaged £516 per unit at 31 March 2023 (against an average in 2021/22 of £700). Repairs expenditure costs included void re-let works which totalled £58,251 (in 2021/22 this was £152,493).

The Association continue to see an increase in costs for planned, cyclical and reactive maintenance. This is due to logistic issues, war in Ukraine and increased inflation. These factors impact on the prices of materials and labour.

A summary of the planned and cyclical works completed throughout the year is shown below:

-40

#### Planned works completed

Kitchen Renewals	10
Bathroom Renewals	8
Controlled Entry & Handsets	18

#### Cyclical works completed

Gutter Cleaning	518
Gas Servicing	516
Painting	24

SHQS compliance as of March 2023 was 97.30%, this figures comprises 7 exemptions for kitchen storage and 7 properties that are marginal EESSH failures. Fire detection installations, gas and electrical safety checks were 100% compliant.

Staff complement remained at 9 at year end. We continued to provide Income Maximisation services via a service contract from Connect Community Trust (CCT). This is part of a wider community partnership with two other local Housing Associations.

Provanhall secured additional funding from a variety of external sources in order to assist local tenants as follows:

- EHRA Funding from City of Glasgow Council £5,762 helping 144 households.
- Cash for Kids February 2023 £4,000 helping 200 children with £20 vouchers
- SFHA fuel support £20,000
- Glasgow City Council Energy Fund £13,686 282 vouchers provided from the fund to our tenants
- We helped identify 178 tenants who received a total of £21,608 in a 4-week period from Housing Associations' Charitable Trust (HACT). A further £7,949 was provided for seven households at short notice to pay off energy debt.

### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

#### **Business Review (continued)**

The Internal Audit programme focussed on Equalities & Human Rights, where the Association received Substantial Assurance (second highest rating) with one medium and one low recommendation. The next area is Procurement, where the Association received Strong Assurance (highest rating) with two low recommendations. And the final area assessed was Risk Management, where the Association received Strong Assurance (highest rating) with three low recommendations.

All action points raised in the reports have been addressed. Committee in March 2023 also Approved 2023/24 Internal Audit programme which will focus on Reactive Maintenance, Tenant Safety and Follow Up from the overall plan

Our Management Committee Membership remains strong. At the end of the year we had 9 Management Committee members. Attendance at Management Committee meetings was 73%. All Management Committee meetings during the year were held in person with Teams available to those who could not join in person. Management Committee expressed a preference in meeting face to face. The Management Committee (MC) undertook a substantial amount of training during the year and committed to a Training Matrix and associated training for the year ahead for both MC and Staff.

The Association signed up to be a Disability Confident Scheme Employer and continued our Cyber Essentials Accreditation.

Our Assurance Statement to the Scottish Housing Regulator received a compliant assessment in the Engagement Plan.

We continue to support Connect Community Trust (CCT) who manage the local community facility and deliver wider role projects including youth clubs, job clubs, elderly lunch clubs, I.T. classes and bingo.

We continue to work with, and develop, EHRA, the partnership of seven local Community Based Housing Associations and undertake joint lobbying and training with them.

#### **Operational Review**

#### 1 Corporate Governance

The Association has a Management Committee who are elected by the members of the Association. It is the responsibility of the Management Committee to determine the strategy, set policies and guide the overall direction of the Association. They also monitor the operational activities of the Association. The members of the Management Committee are unpaid.

The Management Team is responsible for achieving the strategy and undertaking the operational activities in line with the policies set.

Our governing body is our Management Committee, which is responsible to the wider membership. Management Committee members serve in a voluntary capacity, and we recognise that this puts even more onus on us to ensure that we set and achieve high standards of professionalism in our work. We take governance very seriously, and in the last year we continued to build on work from previous years which strengthened our governance arrangements.

#### 2 Corporate Issues

Tenant involvement and participation is a major part of the Association's Aims and Objectives and we continue to review how Provanhall involves tenants in its activities.

#### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2 Corporate Issues (continued)

Provanhall is committed to involving staff in decision making and policy making. In the year just ended staff were fully involved in the internal management plan process and regular staff meetings were held to keep staff informed of our activities.

#### **Performance Management**

Service delivery is underpinned by staff performance. This continues to be a high priority for us. In the last year we have continued to implement our staff appraisal system and undertook a staff training needs assessment.

#### Best use of resources

We regularly conduct risk assessments, and take any action necessary to reduce or limit risk. We have continued a programme of major investment in our housing stock. This involves carrying out major repairs including the replacement of significant components. We have updated our stock condition information to ensure that our long-term financial planning reflects our future investment requirements.

### **Services**

We aim to deliver high quality services, and we set ourselves the goal of achieving continuous improvement in what we do.

We continued to monitor rent arrears closely. We also continued to deliver many completed adaptations to existing properties to meet the specific needs of our tenants.

### 3 Other Areas

#### **Risk Management Policy**

The Committee has a formal risk management process to assess business risks and implement risk management strategies. This involves identifying the types of risks the Association faces, prioritising them in terms of potential impact and likelihood of occurrence, and identifying means of mitigating the risks. As part of this process the Committee has reviewed the adequacy of the Association's current internal controls, through its Internal Audit programme.

#### Principal risk and uncertainties

The principal risks and uncertainties facing the Association are on-going impacts of the cost of living crisis, sustained high inflationary costs, commitment to improving energy efficiency of our homes, and ongoing impact from the UK's exit from the EU. The Association operates both a strategic and operational risk register which are reviewed regularly. The Management Committee have agreed a 'risk appetite' based on this register and take this into account when making decisions.

#### **Employee Involvement and Health & Safety**

The Association encourages employee involvement in all major initiatives.

#### **Investment Appraisal**

Capital expenditure is regulated by the budgetary process and authorisation levels. For expenditure beyond specified levels, detailed written proposals have to be submitted to the Committee. Reviews are carried out during the development period, to monitor expenditure and performance.

#### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2 Corporate Issues (continued)

#### **Internal Financial Controls**

The Management Committee is responsible for establishing and maintaining the Association's system of internal controls. Internal controls systems are designed to meet the particular needs of the Association and the risks to which it is exposed, and by their nature can provide reasonable but not absolute assurance against material misstatement or loss. The key procedures which the Management Committee has established with a view to providing effective internal financial controls are detailed on page 8.

#### **Management Structure**

The Management Committee has overall responsibility for the Association and there is a formal schedule of matters specifically reserved for decision by the Committee.

### **Revenue Reserve Policy**

The Committee members have reviewed the reserves of Provanhall. This review encompassed the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves. During the year the Association's revenue reserve increased from £8,439,582 to £8,864,950 due to the total comprehensive income of £425,368 in the year.

#### **Maintenance Policies**

The Association seeks to maintain its properties to the highest standard. To this end programmes of cyclical repairs are carried out in the short and medium term to deal with the gradual and predictable deterioration of building components. It is expected that the cost of all these repairs would be charged to the Statement of Comprehensive Income.

In addition, the Association has a long-term programme of major repairs to cover for works which have become necessary since the original development was completed, including works required by subsequent legislative changes. This includes replacement to components of the properties, which have come to the end of their economic lives. The cost of these replacements is capitalised within the terms outlined in the Statement of Recommended Practice for Social Housing Providers issued in 2018.

#### **Treasury Management**

The Association has an active treasury management function, which operates in accordance with the Treasury Policy approved by the Management Committee. In this way the Association manages its borrowing arrangements to ensure that it is always in a position to meet its financial obligations as they fall due, whilst minimising excess cash and liquid resources held.

### **Credit Payment Policy**

The Association's policy concerning the payment of its trade creditors complies with the Confederation of British Industry guidelines. The average payment period is thirty days.

#### **Budgetary Process**

Each year the Management Committee approves the annual budget and rolling three-year strategic plan. Key risk areas are identified. Performance is monitored and relevant action taken throughout the year through quarterly reporting to the Management Committee of variances from the budget, updated forecasts for the year together with information on the key risk areas. Approval procedures are in place in respect of major areas of risk such as major contract tenders, expenditure and treasury management.

#### REPORT OF THE MANAGEMENT COMMITTEE (INCORPORATING THE STRATEGIC REPORT)

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2 Corporate Issues (continued)

#### **Rental Income**

The Association's Rent Policy is a percentage system based on the size, type and facilities of the accommodation. The policy ensures that the rent structure is easy to administer and covers the wide variations within the Association's properties. The percentage value is reviewed annually to ensure that the rents cover the required costs. This policy follows the generally accepted practice/principles of the housing movement.

### **Disabled Employees**

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to retrain them in order that their employment with the Association may continue. It is the policy of the Association that training, career development and promotion opportunities should be available to all employees.

#### **Future Developments**

Subject to the availability of public funding and identification of suitable development sites the Association is committed to an on-going development programme to provide new housing for our tenants.

### **Related Party Transactions**

Eight members of the Management Committee are tenants whilst another is a private owner who uses the Association as a factor. Their tenancies and factoring arrangements are on the Association's normal tenancy terms and they cannot use their position to their advantage. Transactions with the Management Committee during the year are disclosed at Note 23.

### Disclosure of information to the auditor

As far as the Management Committee members are aware, there is no relevant audit information of which the Association's auditor is unaware and the Management Committee members have taken all the steps they ought to have taken to make themselves aware of any relevant audit information and to ensure the Association's auditor is aware of such information.

#### **Auditor**

Azets Audit Services will be proposed for reappointment at the Annual General Meeting.

The Report of the Management Committee (incorporating the Strategic Report) has been approved by the Management Committee on 28 August 2023 and signed on its behalf by:



Christine Morris Secretary

#### STATEMENT OF THE MANAGEMENT COMMITTEE'S RESPONSIBILITIES

#### FOR THE YEAR ENDED 31 MARCH 2023

Housing Association legislation requires the Management Committee to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Association and of the income and expenditure of the Association for the year ended on that date. In preparing those financial statements the Management Committee is required to:-

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Association will continue in business; and
- Prepare a statement on internal financial control.

The Management Committee is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable them to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019.

The Management Committee is also responsible for safeguarding the assets of the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Management Committee is responsible for the maintenance and integrity of the corporate and financial information included on the Association's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

By order of the Management Committee:

Christine Morris Secretary

Dated: 28 August 2023

#### MANAGEMENT COMMITTEE'S STATEMENT ON INTERNAL FINANCIAL CONTROL

#### FOR THE YEAR ENDED 31 MARCH 2023

The Management Committee acknowledge their ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate to the various business environments in which it operates. These controls are designed to give reasonable assurance with respect to:

- the reliability of financial information used within the Association or for publication;
- the maintenance of proper accounting records; and
- the safeguarding of assets (against unauthorised use or disposition).

It is the Management Committee's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements include ensuring that:

- formal policies and procedures are in place, including the documentation of key systems and rules relating to the delegation of authority, which allows the monitoring of controls and restricts the unauthorised use of the Association's assets;
- experienced and suitably qualified staff take responsibility for important business functions. Annual appraisal procedures have been established to maintain standards of performance;
- forecasts and budgets are prepared regularly which allow the Management Committee and staff to
  monitor the key business risks and financial objectives, and progress towards financial plans set for the
  year and the medium term; regular management accounts are prepared promptly, providing relevant,
  reliable and up-to-date financial and other information and significant variances from budgets are
  investigated as appropriate;
- all significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures, through relevant sub-committees comprising Management Committee members and others;
- the Management Committee review reports from management, from directors, staff and from the external auditor and the internal auditor to provide reasonable assurance that control procedures are in place and are being followed. This includes a general review of the major risks facing the Association; and
- formal procedures have been established for instituting appropriate action to correct weaknesses identified from the above reports.

The Management Committee have reviewed the system of internal financial control in existence in the Association for the year ended 31 March 2023 and until the below date. No weaknesses were found in internal financial control, which could result in material losses, contingencies, or uncertainties, which require disclosure in the financial statements or in the auditor's report on the financial statements.

By order of the Management Committee:

Christine Morris Secretary

Dated: 28 August 2023

#### REPORT OF THE AUDITOR TO THE MANAGEMENT COMMITTEE ON INTERNAL FINANCIAL CONTROL

### FOR THE YEAR ENDED 31 MARCH 2023

In addition to our audit of the financial statements, we have reviewed your statement on page 8 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial control contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

### **Basis of Opinion**

We carried out our review having regard to the requirements on corporate governance matters within Bulletin 2009/4 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for any non-compliance.

#### **Opinion**

In our opinion, your Statement on internal financial control on page 8 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial control and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

Through enquiry of certain members of the Management Committee and Officers of the Association and examination of relevant documents, we have satisfied ourselves that the Management Committee's Statement on Internal Financial Control appropriately reflects the Association's compliance with the information required by the relevant Regulatory Standards in respect of internal financial control contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial control.



Azets Audit Services Statutory Auditor Chartered Accounts Titanium 1 King's Inch Place

Renfrew PA4 8WF

Dated: 28 August 2023

Azets Audit Services is eligible for appointment as auditor of the Association by virtue of its eligibility of appointment as auditor of a company under section 1212 of the Companies Act 2006.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PROVANHALL HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

#### **Opinion**

We have audited the financial statements of Provanhall Housing Association Limited (the 'Association') for the year ended 31 March 2023 which comprise the Statement of Comprehensive Income, the Statement of Changes in Capital and Reserves, the Statement of Financial Position, the Statement of Cash Flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements 2019 issued by the Scottish Housing Regulator.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Management Committee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Management Committee with respect to going concern are described in the relevant sections of this report.

### Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Management Committee is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PROVANHALL HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

#### Other information (continued)

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account; or
- we have not received all the information and explanations we need for our audit.

### **Responsibilities of the Management Committee**

As explained more fully in the Statement of the Management Committee's Responsibilities set out on page 7 the Management Committee is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Management Committee determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Management Committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Management Committee either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PROVANHALL HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

### Auditor's responsibilities for the audit of the financial statements (continued)

#### The extent to which the audit was considered capable of detecting irregularities including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the FRC's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the Association, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the Association is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the Association that were contrary to applicable laws and regulations, including fraud.

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the Association through discussions with the Management Committee members and the senior management team, and from our knowledge and experience of the RSL sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the Association, including the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010, the Determination of Accounting Requirements 2019 issued by the Scottish Housing Regulator and taxation, data protection, anti-bribery, employment, environmental and health and safety legislation;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of the senior management team and the Management Committee and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of the Management Committee;
- enquiring of the senior management team and the Management Committee as to actual and potential litigation and claims;
- reviewing legal and professional fees paid in the year for indication of any actual and potential litigation and claims; and
- reviewing any correspondence with HMRC, the Scottish Housing Regulator, OSCR and the Association's legal advisors.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PROVANHALL HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### Auditor's responsibilities for the audit of the financial statements (continued)

We assessed the susceptibility of the Association's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of the senior management team and the Management Committee as to where they
  considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
  and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

### Use of our report

This report is made solely to the Association's members, as a body, in accordance with Section 87 of the Cooperative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members, as a body, those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members, as a body, for our audit work, for this report, or for the opinions we have formed.



Azets Audit Services Statutory Auditor Chartered Accountants

Titanium 1 King's Inch Place Renfrew PA4 8WF

Date: 28 August 2023

Azets Audit Services is eligible for appointment as auditor of the Association by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

### STATEMENT OF COMPREHENSIVE INCOME

### FOR THE YEAR ENDED 31 MARCH 2023

	Note	2023 £	2022 £
Turnover	4	2,407,436	2,391,402
Operating expenditure	4	(1,897,249)	(1,994,177)
Operating surplus	4	510,187	397,225
Gain on disposal of fixed assets Interest receivable and other income Interest payable and similar charges	10 11 12	- 15,681 (24,500)	35,275 509 (17,847)
Surplus before tax		501,368	415,162
Taxation	13	-	-
Surplus for the year		501,368	415,162
Other comprehensive income			
Actuarial (loss)/gain in respect of pension scheme	24	(76,000)	73,000
Total comprehensive income for the year		425,368	488,162

The financial statements were authorised for issue by the Management Committee on 28 August 2023 and are signed on its behalf by:



The results for the year relate wholly to continuing activities.

The notes form part of these financial statements.

### STATEMENT OF CHANGES IN CAPITAL AND RESERVES

### YEAR ENDED 31 MARCH 2023

Share Capital £	Revenue Reserve £	Total Reserves £
250	8,439,582	8,439,832
-	425,368	425,368
25	-	25
(45)	-	(45)
230	8,864,950	8,865,180
	Capital £  250 - 25 (45)	Capital Reserve £  250 8,439,582 - 425,368 25 - (45) -

### STATEMENT OF CHANGES IN CAPITAL AND RESERVES

### YEAR ENDED 31 MARCH 2022

	Share Capital £	Revenue Reserve £	Total Reserves £
Balance at 1 April 2021 Total comprehensive income	222	7,951,420 488,162	7,951,642 488,162
Shares issued during the year Shares cancelled during the year	37 (9)		37 (9)
Balance at 31 March 2022	250	8,439,582	8,439,832

The notes form part of these financial statements.

### STATEMENT OF FINANCIAL POSITION

### **AS AT 31 MARCH 2023**

Fixed assets	Note	2023 £	2022 £
		4.540	4 400
Intangible fixed assets Tangible fixed assets		4,548	4,463
- Housing properties	14	14,703,939	15,080,511
- Other fixed assets	14	277,587	278,672
		14,986,074	15,363,646
Current assets			
Debtors	16	109,159	117,259
Cash and cash equivalents Investments	17a 17b	3,458,416 500,000	3,614,716 -
		4,067,575	3,731,975
Creditors: amounts falling due within one year	18	(755,697)	(832,588)
Net current assets		3,311,878	2,899,387
Total assets less current liabilities		18,297,952	18,263,033
Creditors: amounts falling due after more than one year	19	(9,385,772)	(9,823,201)
Pension - defined benefit liability	24	(47,000)	-
Net assets		8,865,180	8,439,832
Capital and reserves		<u>=</u>	
Called up share capital	21	230	250
Revenue reserves	22	8,864,950	8,439,582
Total capital and reserves		8,865,180	8,439,832

The financial statements were authorised for issue by the Management Committee on 28 August 2023 and are signed on its behalf by:



The notes form part of these financial statements.

# STATEMENT OF CASH FLOWS

### FOR THE YEAR ENDED 31 MARCH 2023

		2023		2022
Cash flow from operating activities	£	£	£	£
Surplus for the year	501,368		415, 162	
Adjustments for non-cash items: Depreciation of tangible fixed assets				
including loss on disposal of components	592,955		588,661	
SHAPS current service costs	22,994		33,171	
Gain on disposal of fixed assets	-		(35,275)	
Decrease in trade and other debtors	8,100		15,166	
(Decrease) in trade and other creditors	(49,214)		(12,008)	
Amortisation of intangibles	1,415		-	
Adjustments for investing and financing activit	ies:			
Interest payable Interest received	24,500 (15,681)		17,847 (509)	
Release of deferred Government capital grants Shares cancelled	(352,854) (45)		(364,073) (9)	
		733,538		658,133
Cash flow from investing activities Purchase of property, plant and equipment Purchase of intangibles Proceeds from sale of fixed assets Interest received	(215,298) (1,500) - 15,681		(392,884) - 67,500 509	
·		(201,117)		(324,875)
Cash flow from financing activities Interest paid Repayment of borrowings Issue of share capital Deposit to current asset investment SHAPS past service deficit repayment	(20,494) (112,252) 25 (500,000) (56,000)		(17,847) (98,681) 37 - (97,633)	
		(688,721)		(214,124)
Net changes in cash and cash equivalents		(156,300)		119,134
Cash and cash equivalents at 1 April		3,614,716		3,495,582
Cash and cash equivalents at 31 March		3,458,416		3,614,716

# STATEMENT OF CASH FLOWS

# FOR THE YEAR ENDED 31 MARCH 2023

# i) Analysis of changes in net debt

	At 1 April 2022 £	Cash flows	Non cash movements £	At 31 March 2023 £
Cash and cash equivalents and investments				
Cash and cash equivalents Investments	3,614,716 -	(156,300) 500,000	-	3,458,416 500,000
Borrowings	3,614,716	343,700	-	3,958,416
Debt due within one year Debt due after one year	(114,617) (1,168,443)	112,252 -	(109,885) 109,885	(112,250) (1,058,558)
	(1,283,060)	112,252	-	(1,170,808)
Total	2,331,656	455,952	-	2,787,608

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

#### 1. General information

The presentation currency is pounds sterling and the financial statements are rounded to the nearest whole number.

The Association is a Co-operative and Community Benefit Society limited by shares and is incorporated in the United Kingdom. The Association is a registered social landlord in Scotland and its registered number is HHC 242. The registered address is available on the first page of the financial statements.

The Association is defined as a public benefit entity and thus the Association complies with all disclosure requirements relating to public benefit entities.

### 2. Principal accounting policies

The financial statements have been prepared in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice) and comply with the requirements of the Determination of Accounting Requirements 2019 as issued by the Scottish Housing Regulator and the Statement of Recommended Practice for Social Housing Providers issued in 2018. The principal accounting policies are set out below.

The preparation of these financial statements in compliance with FRS 102 requires the use of certain accounting estimates. It also requires management to exercise judgement in applying the Association's accounting policies (see note 3).

A summary of the principal accounting policies is set out below.

## **Basis of preparation**

The financial statements are prepared on the historical cost basis of accounting and in accordance with applicable accounting standards.

The effect of events relating to the year ended 31 March 2023, which occurred before the date of approval of the financial statements by the Management Committee have been included in the statements to the extent required to show a true and fair view of the state of affairs as at 31 March 2023 and of the results for the year ended on that date.

#### **Going Concern**

The Management Committee anticipates that a surplus will be generated in the year to 31 March 2024 and the year to 31 March 2025. The Association has a healthy cash and net current asset position and thus the Management Committee are satisfied that there are sufficient resources in place to continue operating for the foreseeable future. Thus the Management Committee continue to adopt the going concern basis of accounting in preparing the annual financial statements.

#### **Turnover**

Turnover represents rental and service charge income receivable, fees receivable and revenue grants receivable from the Scottish Government, local authorities and other agencies. Also included is any income from first tranche shared ownership disposals and management fees for the factoring of properties for private owners as the provision of factoring services is accounted for on an agency basis.

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2. Principal accounting policies (cont'd)

#### **Turnover (continued)**

Income from rental and service charges and factoring management fees is recognised when the Association is entitled to it, it is probable it will be received and it can be measured reliably. The provision of factoring services is accounted for on an agency basis with only the management fee recognised as turnover.

#### Apportionment of management expenses

Direct employee, administration and operating expenditure have been apportioned to the relevant sections of the Statement of Comprehensive Income on the basis of costs of staff directly attributable to the operations dealt with in the financial statements.

The costs of cyclical and major repairs are charged to the Statement of Comprehensive Income in the year in which they are incurred.

#### Interest receivable

Interest income is recognised in the Statement of Comprehensive Income using the effective interest method.

#### Interest payable

All interest payable is charged to the Statement of Comprehensive Income in the period in which it falls due for payment. The basis for the interest payable is the schedule of interest charges agreed with the financing institution during the establishment of the loans.

#### Fixed assets - Housing land and buildings

Housing properties are stated at cost less accumulated depreciation. The development cost of housing properties includes the following:-

- (i) Cost of acquiring land and buildings;
- (ii) Development expenditure; and
- (iii) Interest charged on the loans during the development of the scheme up until completion.

Housing properties are split by component with each component (except for land) depreciated over its expected useful life. New components to be capitalised must have a gross book value equal to or greater than £500.

### **Depreciation of Housing Properties**

Properties other than land are depreciated at rates calculated to reduce net book value of each component of the property to its estimated residual value, on a straight line basis, over the expected remaining life of the component. Land is not depreciated. The estimated useful lives of the assets and components are shown below:

	Depreciation Period (Years)
Roof	50
Structure	50
Windows	25
Kitchens	15
Bathrooms	25
Central Heating	15
Doors	35
Rewiring	30

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2. Principal accounting policies (cont'd)

#### Other fixed assets

Other fixed assets are stated at cost less depreciation. Depreciation is charged by equal annual instalments at rates estimated to write off costs less any residual value over expected useful lives as follows:

Office Premises – 2% Furniture & Fittings & Office Equipment – 25% Office Fixtures – 20%

### Sale of housing properties

Properties are disposed of under the appropriate legislation and guidance. All costs and grants relating to the share of property sold are removed from the financial statements at the date of sale.

### Impairment of fixed assets

A review for impairment for all fixed assets is carried out on an annual basis and any impairment is recognised by a charge to the Statement of Comprehensive Income.

#### **Debtors**

Short-term debtors are measured at transaction price, less any impairment.

### **Rental arrears**

Rental arrears represents amounts due by tenants for rental of social housing properties at the year end. Rental arrears are reviewed regularly by management and written down to the amount deemed recoverable. Any provision deemed necessary is shown alongside gross rental arrears in Note 16.

### Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

#### **Creditors**

Short-term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs and are measured subsequently at amortised cost using the effective interest method.

#### Loans

Mortgage loans are advanced by financial institutions under the terms of individual mortgage deeds in respect of each property or housing scheme. Advances are available only in respect of those developments which have been given approval for Government Capital Grant by the Scottish Government or Glasgow City Council.

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### 2. Principal accounting policies (cont'd)

#### **Government Capital Grants**

Government Capital Grants, at amounts approved by The Scottish Government or Glasgow City Council, are paid directly to the Association as required to meet its liabilities during the development process. This is treated as a deferred capital grant and is released to income in accordance with the accrual model over the useful life of the asset it relates to on completion of the development phase. The accrual model requires the Association to recognise income on a systematic basis over the period in which the Association recognises the related costs for which the grant is intended to compensate.

#### **Government Revenue Grants**

Government revenue grants are recognised using the accrual model which means the Association recognises the grant in income on a systematic basis over the period in which the Association recognises the related costs for which the grant is intended to compensate.

### Non-government capital and revenue grants

Non-government capital and revenue grants are recognised using the performance model. If there are no performance conditions attached the grants are recognised as revenue when the Association is entitled to them, it is probable they will be received and they can be measured reliably.

A grant that imposes specific future performance related conditions on the recipient is recognised as revenue only when the performance related conditions are met.

A grant received before the revenue recognition criteria are satisfied is recognised as a liability.

### **Financial instruments**

The Association only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable, loans from banks and other third parties.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at the present value of the future cash flows and subsequently at amortised cost using the effective interest method. Debt instruments that are payable or receivable within one year, typically trade payables or receivables, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration, expected to be paid or received. However if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a trade debt deferred beyond normal business terms or financed at a rate of interest that is not a market rate or in case of an out-right short-term loan not at market rate, the financial asset or liability is measured, initially, at the present value of the future cash flow discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Financial assets are derecognised when contractual rights to the cash flows from the assets expire, or when the Association has transferred substantially all the risks and rewards of ownership.

Financial liabilities are derecognised only once the liability has been extinguished through discharge, cancellation or expiry.

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

## 2. Principal accounting policies (cont'd)

#### **Pension costs**

#### The Scottish Housing Association Defined Benefits Pension Scheme

The Association participates in The Scottish Housing Associations' Defined Benefits Pension Scheme (SHAPS) and retirement benefits to employees of the Association are funded by the contributions from all participating employers and employees in the scheme. Payments are made in accordance with periodic calculations by consulting actuaries and are based on pension costs applicable across the various participating Associations taken as a whole.

The SHAPS is accounted for as a defined benefit scheme and as such the amount charged to the Statement of Comprehensive Income in respect of pension costs and other post retirement benefits is the estimated regular cost of providing the benefits accrued in the year, adjusted to reflect variations from that cost. The interest cost is included within other finance costs/income. Actuarial gains and losses arising from new valuations and from updating valuations to the reporting date are recognised in Other Comprehensive Income.

Defined benefit schemes are funded, with the assets held separately from the Association in separate trustee administered funds. Full actuarial valuations, by a professionally qualified actuary, are obtained at least every three years, and updated to reflect current conditions at each reporting date.

#### The Scottish Housing Association Defined Contribution Scheme

This is a defined contribution scheme. Employer contributions are charged to the Statement of Comprehensive Income on an accruals basis.

### 3. Judgements in applying accounting policies and key sources of estimation uncertainty

In preparing the financial statements, management is required to make estimates and assumptions which affect reported income, expenses, assets, and liabilities. Use of available information and application of judgement are inherent in the formation of estimates, together with past experience and expectations of future events that are believed to be reasonable under the circumstances. Actual results in the future could differ from such estimates.

The members of the Management Committee consider the following to be critical judgements in preparing the financial statements:

- The categorisation of housing properties as property, plant and equipment in line with the requirements of the SORP; and
- The amount disclosed as 'operating surplus' is representative of activities that would normally be regarded as 'operating'

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

### 3. Judgements in applying accounting policies and key sources of estimation uncertainty (cont'd)

The Management Committee are satisfied that the accounting policies are appropriate and applied consistently. Key sources of estimation have been applied as follows:

<u>Estimate</u>	Basis of estimation
Useful lives of property, plant and equipment	The useful lives of property, plant and equipment are based on the knowledge of senior management at the Association, with reference to expected asset life cycles.
The main components of housing properties and their useful lives	The cost of housing properties is split into separately identifiable components. These components were identified by knowledgeable and experienced staff members and based on costing models.
Recoverable amount of rental arrears	Rental arrears are reviewed by appropriately experienced senior management team members on a case by case basis with the balance outstanding together with the payment history of the individual tenant being taken into account.
The obligations under the SHAPS	This has relied on the actuarial assumptions of a qualified actuary which have been reviewed and are considered reasonable and appropriate.

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

# 4. Particulars of Turnover, Operating Expenditure and Operating Surplus

	Turnover £	Operating Expenditure £	2023 Operating Surplus £	Turnover £	Operating Expenditure £	2022 Operating Surplus £
Income and Expenditure from lettings						
Social Lettings (Note 5) Other activities (Note 6)	2,406,113 1,323	(1,890,868) (6,381)	515,245 (5,058)	2,384,989 6,413	(1,991,305) (2,872)	393,684 3,541
	2,407,436	(1,897,249)	510,187	2,391,402	(1,994,177)	397,225

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

# 5. Particulars of turnover, operating expenditure and operating surplus from social letting activities

	General Needs Housing £	Supported Housing £	Shared Ownership £	2023 Total £	2022 Total £
Income from rent and service charges	~	~	~	-	~
Rent receivable net of service charges	2,042,950	-	2,476	2,045,426	1,987,707
Service charges	-	-	-	-	-
Gross income from rents and service charges	2,042,950		2,476	2,045,426	1,987,707
Less voids	(4,354)	-	-	(4,354)	(15,786)
Net income from rents and service charges	2,038,596		2,476	2,041,072	1,971,921
Release of deferred Government capital grants	351,827	_	1,027	352,854	364,073
Other revenue grants	10,137	-	· -	10,137	48,995
Other income	2,050	-	-	2,050	·
Total turnover from social letting activities	2,402,610		3,503	2,406,113	2,384,989
Expenditure					
Management and maintenance administration costs	(697,238)	-	-	(697,238)	(662,733)
Service charges	(231,471)	-	-	(231,471)	(151,909)
Planned cyclical maintenance	(109,404)	-	-	(109,404)	(228,427)
Reactive maintenance costs	(266,875)	-	-	(266,875)	(361,819)
Bad debts – rents and service charges	(10,662)	-	-	(10,662)	(13, 122)
Depreciation of social housing	(573,978)	-	(1,240)	(575,218)	(573,295)
Operating expenditure for social letting activities	(1,889,628)	-	(1,240)	(1,890,868)	(1,991,305)
Operating surplus on letting activities, 2023	512,982		2,263	515,245	
Operating surplus on letting activities, 2022	389,171		4,513		393,684

Included in depreciation of social housing is £3,220 (2022: £2,454) relating to the loss on disposal of components.

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

# 6. Particulars of turnover, operating expenditure and operating surplus from other activities

					2023	2022	2023	2023	2023	2022
	Grants from Scottish Ministers £	Other revenue grants £	Supporting people income	Other income £	Total Turnover £	Total Turnover £	Operating expenditure Bad debts	Other operating expenditure £	Operating Surplus £	Operating Surplus £
Wider role activities	-	-	-	-	-	-	-	-	-	-
Rechargeable repairs	-	-	-	-	-	-	-	-	-	-
Factoring	-	-	-	1,323	1,323	1,405	-	-	1,323	1,405
Other grants	-	-	-	-	-	5,008	-	-	-	5,008
Other activities –										
Tenant Participation	-	-	-	-	-	-	-	(6,381)	(6,381)	(2,872)
	<del></del>		<del></del>	<del></del>	<del></del>			<del></del>		
Total from other										
activities- 2023	-	-	-	1,323	1,323		-	(6,381)	(5,058)	
Total from other activities- 2022		5,008	<u> </u>	1,405		6,413	<u>-</u>	(2,872)		3,541

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### 7. Directors' Emoluments

The Directors are defined as the members of the Management Committee, the Director and any other person reporting directly to the Director or the Management Committee. The Association considers key management personnel to be the Management Committee and senior management team of the Association only. No Directors or members of key management received emoluments (excluding pension contributions) greater than £60,000.

No emoluments were paid to any member of the Management Committee during the year (2022: none).

	2023	2022
	£	£
Emoluments of the Director (excluding pension contributions)	55,952	-
Emoluments of the retired Director (excluding pension contributions)	-	46,949
Emoluments of the interim Director (excluding pension contributions)	-	9,657
	55,952	56,606
Total expenses reimbursed insofar as not chargeable to UK income tax	-	-

The Director (appointed 14 April 2022) is a member of the SHAPS Defined Contribution Scheme. The Association's pension contributions for the Director in the year amounted to £5,538.

The emoluments of key management (excluding pension contributions and including benefits in kind) for the year were £155,548 (2022 - £142,454). Their employers' NI contributions for the year were £17,811 (2022 - £15,776) and their pension contributions for the year were £10,413 (2022: £4,683).

8.	Employee information	2023 Number	2022 Number
	The head count of employees was	9.6	9.6
	The average number of full time equivalent employees during the year was:	9.1	8.9
	Staff costs were:-	2023 £	2022 £
	Wages and Salaries Social Security Costs Pension Contributions	360,803 32,222 38,901	343,534 28,341 31,140
		431,926	403,015

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

9.	Operating surplus		
	Operating surplus is stated after charging:	2023 £	2022 £
	Depreciation including loss on disposal components Auditor's remuneration:	592,955	588,661
	Fees to external auditor – audit excluding VAT	14,000	10,600
	Fees to external auditor – non-audit excluding VAT	235	235
	Internal audit services excluding VAT	3,375	2,625
10.	Gain on disposal of property, plant and equipment	2023	2022
	20 1 2 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	£	£
	Housing property disposals	-	35,275
11.	Interest receivable and other income	2023	2022
		£	£
	Bank interest received	15,681	509
12.	Interest payable and similar charges	2023	2022
		£	£
	On bank loans and overdrafts	20,494	17,847
	Defined benefit pension liability – interest charge (Note 24)	4,006	-
		24,500	17,847
		= 1,000	

### 13. Taxation

There is no tax on the Association's charitable activities (2022: nil). There is also no tax due on the Association's other activities (2022: nil).

### NOTES TO THE FINANCIAL STATEMENTS

### YEAR ENDED 31 MARCH 2023

14.	Tangible Fixed Assets Cost: At 1 April 2022	Housing Properties Held for Letting £ 25,147,843	Housing Properties Under Development £	Completed Shared Ownership Properties £ 61,971	Office Premise £ 396,308	Furniture Fittings & Equipment £ 150,550	Office Fixtures £ -	Total £ 25,756,672
	Additions during year:  Property	_	67,096	_	_	_	_	67,096
	Components	131,550	-	_	_	_	_	131,550
	Other	-	-	-	-	7,663	8,989	16,652
	Disposals during year:							
	Property	-	-	-	-	-	-	-
	Components	(102,937)	-	-	-	-	-	(102,937)
	Transfers	-	-	-	-	-	-	-
	As at 31 March 2023	25,176,456	67,096	61,971	396,308	158,213	8,989	25,869,033
	Depreciation							
	At 1 April 2022	(10,102,035)	-	(27,268)	(134,535)	(133,651)	-	(10,397,489)
	Charge during year	(570,758)	-	(1,240)	(7,926)	(9,362)	(449)	(589,735)
	Disposals during year:	•			• •			•
	Property	-	-	-	-	-	-	-
	Components	99,717	-	-	-	-	-	99,717
	As at 31 March 2023	(10,573,076)	-	(28,508)	(142,461)	(143,013)	(449)	(10,887,507)
	Net Book Value							
	At 31 March 2023	14,603,380	67,096	33,463	253,847	15,200	8,540	14,981,526
	At 04 March 0000	45.045.000		24.702	004.770	46.000		45.050.400
	At 31 March 2022	15,045,808	<u> </u>	34,703	261,773 	16,899		15,359,183

Additions to Housing Properties during the year includes no capitalised interest (2022: £nil) and no capitalised administration costs (2022: £nil). All housing properties are freehold. Included in housing properties held for letting is land with a carrying value of £2,176,222 (2022: £2,178,565).

### NOTES TO THE FINANCIAL STATEMENTS

### YEAR ENDED 31 MARCH 2023

15.	Housing Stock	2023 Number	2022 Number
	The number of units of accommodation in management at the year-end was:-		
	General Needs Housing	518	517
	Shared Ownership	1	1
	Properties held for improvement	1	
		520	518
	A property was purchased during the year which is currently not let convert this one unit into two housing units.	out. The Association	plans to
16.	Debtors	2023	2022
		£	£
	Amounts falling due within one year:		
	Arrears of Rent and Service Charges	71,534	82,536
	Less: Provision for doubtful debts	(26,379)	(29,360)
		45,155	53,176
	Other debtors	25,999	33,016
	Prepayments and accrued income	38,005	31,067
		109,159	117,259
	The level of technical arrears contained within the rent arrears total v	 was £36,041 ( <i>2022:</i> £	<del></del>
17a.	Cash and cash equivalents	2023	2022
	·	£	£
	Balances held in current accounts	3,458,416	3,614,716
17b.	Investments	2023	2022
	Delevers held in deposit accounts	£	£
	Balances held in deposit accounts	<u>500,000</u>	
18.	Creditors: amounts falling due within one year	2023	2022
10.	orealists. amounts raining due within one year	£	£
	Tue de les diteurs	70.500	405 770
	Trade creditors Accruals and deferred income	79,523 42,692	135,776 51,337
	Retention creditor	53,533	50,268
	HAG creditor	102,099	102,099
	Rent in advance	30,568	27,183
	Bank loans (Note 19)	85,331	114,617
		9,097	63
	Other taxes and social security		
	Other taxes and social security Deferred Government capital grants (Note 20)	352,854	351,245
		352,854 ——— 755,697	351,245 ———— 832,588

### **NOTES TO THE FINANCIAL STATEMENTS**

### YEAR ENDED 31 MARCH 2023

19. Creditors: amounts falling due after more than one year	2023 £	2022 £
Deferred Government Capital Grants (Note 20) Bank loans	8,300,295 1,085,477	8,654,758 1,168,443
	9,385,772	9,823,201

Loans are secured by specific charges on the Association's properties and are repayable at rates of interest 4.4% to 5.4% (2022: 0.9% to 1.3%) in instalments due as follows:

The net book value of housing properties secured at the year-end was £4,798,468 (2022: £4,982,513).

			2023 £	2022 £
		n one and two years n two and five years	85,331 85,380 285,262 714,835	114,617 115,358 350,571 702,514
	Less: an	nount shown in current liabilities	1,170,808 (85,331)	1,283,060 (114,617)
			1,085,477	1,168,443
20.	Deferred	d capital grants	2023 £	2022 £
	Grants to	capital grants at 1 April be repaid on disposal of housing unit	9,006,003	9,396,780 (26,704)
	Release	d to income in year	(352,854)	(364,073)
	Deferred	capital grants at 31 March	8,653,149 ———	9,006,003
	Split:	< 1 year 1-2 years 2-5 Years > 5 years	352,854 352,854 1,058,562 6,888,879	351,245 351,245 1,053,735 7,249,778
	Total		8,653,149	9,006,003

#### NOTES TO THE FINANCIAL STATEMENTS

#### YEAR ENDED 31 MARCH 2023

21.	Share capital Shares of £1 each fully paid and issued	2023 £	2022 £
	At 1 April 2022 Issued during the year Cancelled during the year	250 25 (45)	222 37 (9)
	At 31 March 2023	230	250

Each member of the Association holds one share of £1 in the Association. These shares carry no rights to dividend or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of the Association. Each member has a right to vote at members' meetings.

#### 22. Revenue reserves

The revenue reserve includes all current and prior year retained surpluses or deficits.

### 23. Related parties

The Association has members of the Management Committee who are also tenants. The total rent charged in the year relating to Management Committee members who are tenants is £34,989 (2022: £34,102).

The total rent arrears relating to Management Committee members who are tenants included within debtors at the year-end is £623 (2022: £301). The total prepaid rent relating to Management Committee members who are tenants is £1,151 (2022: £2,043).

The Association has members of the Management Committee who own properties factored by the Association. The total amount charged in the year relating to Management Committee members is £476 (2022: £518). The balance due to the Association at the year-end is £nil (2022: £nil).

Included on the Management Committee of the Association are 2 members who are also on the Board of Connect Community Trust, a charity who perform Wider Role services on behalf of the Association. During the year services totalling £nil (2022: £nil) were received from Connect Community Trust. During the year, the Association provided funds of £44,902 (2022: £37,957) to Connect Community Trust to perform those services. At the year end, £nil (2022: £nil) was due to Connect Community Trust from the Association.

#### NOTES TO THE FINANCIAL STATEMENTS

#### YEAR ENDED 31 MARCH 2023

#### 24. Pension obligation

#### General

Provanhall Housing Association Limited (the 'Association') participates in the Scottish Housing Associations' Pension Scheme, (the "Scheme"). The scheme is a multi-employer defined benefit scheme. The scheme is funded. The scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The Scheme offers six benefit structures to employers, namely:

Final salary with a 1/60th accrual rate; Career average revalued earnings with a 1/60th accrual rate; a 1/70th accrual rate; a 1/80th accrual rate; 1/120th accrual rate, contracted in; and a Defined Contribution ( DC ) option.

An employer can elect to operate different benefit structures for their active members (as at the first day of April in any given year) and their new entrants. The DC option can be introduced by the employer on the first day of any month after giving a minimum of three months' prior notice. The Association has elected to operate the 1/60th accrual Final Salary Scheme for both existing and new members. In addition to this, there is also a DC scheme available for those members who have chosen not to join the Final Salary Scheme.

During the accounting period the Association paid contributions at the rate of 20.3% of pensionable salaries to the defined benefit scheme and 10% for the defined contribution scheme. Member contributions were 12.5% for the defined benefit scheme and 5% for the defined contribution scheme.

The Trustee commissions an actuarial valuation of the Scheme every 3 years. The main purpose of the valuation is to determine the financial position of the Scheme in order to determine the level of future contributions required so that the Scheme can meet its pension obligations as they fall due.

As at the Statement of Financial Position date there were 2 (2022: 2) active members of the defined benefit scheme and 6 (2022: 5) active members of the DC scheme employed by the Association.

The last triennial valuation of the Scheme was performed as at 30 September 2021 by a professionally qualified actuary. The valuation revealed a deficit of £121m. A recovery plan was put in place to eliminate the deficit and ran until either 30 September 2022 or 31 March 2023 (depending on funding levels) for the majority of employees although certain employers have different arrangements.

#### NOTES TO THE FINANCIAL STATEMENTS

#### YEAR ENDED 31 MARCH 2023

### 24. Pension obligation (continued)

In accordance with FRS 102 section 28, the operating and financing costs of pension and post retirement schemes (determined by TPT) are recognised separately in the Statement of Comprehensive Income. Service costs are systematically spread over the service lives of the employees and financing costs are recognised in the period in which they arise. The difference between actual and expected returns on assets during the year, including changes in the actuarial assumptions, is recognised in Other Comprehensive Income.

We have been notified by the Trustee of the Scheme that it has performed a review of the changes made to the Scheme's benefits over the years and the result is that there is uncertainty surrounding some of these changes. The Trustee is seeking clarification from the Court on these items, and this process is ongoing with it being unlikely to be resolved before the end of 2024 at the earliest. It is estimated that this could potentially increase the value of the full scheme liabilities by £27m. We note that this estimate has been calculated as at 30 September 2022 on the Scheme's Technical Provisions basis. Until the Court direction is received, it is not possible to calculate the impact of this issue, particularly on an individual employer basis, with any accuracy at this time. No adjustment has been made to these financial statements in respect of this potential issue.

#### Present values of defined benefit obligation, fair value of assets and defined benefit liability

	31 March 2023 £'000	31 March 2022 £'000
Fair value of plan assets Present value of defined benefit obligation Unrecognised surplus	854 (901) -	1,379 (1,372) (7)
Defined benefit liability to be recognised	(47)	

### Reconciliation of opening and closing balances of the defined benefit obligation

	Year ended	Year ended
	31 March	31 March
	2023	2022
	£'000	£'000
Defined benefit obligation at start of period	(1,372)	(1,438)
Current service cost	(25)	(31)
Past service cost	•	
Expenses	(2)	(2)
Interest expense	(38)	(32)
Actuarial gains/(losses) due to scheme experience	68	(9)
Actuarial gains/(losses) due to changes in demographic assumptions	17	(4)
Actuarial gains due to changes in financial assumptions	411	130
Benefits paid and expenses	40	14
Contributions by plan participants	-	-
Defined benefit liability at the end of the period	(901)	(1,372)

### NOTES TO THE FINANCIAL STATEMENTS

### YEAR ENDED 31 MARCH 2023

# 24. Pension obligation (continued)

# Reconciliation of opening and closing balances of the fair value of plan assets

	Year ended 31 March 2023 £'000	Year ended 31 March 2022 £'000
Fair value of plan assets at start of the period Interest income	1,379 39	1,305 30
Experience on plan assets (excluding amounts included in interest income) – loss	(580)	(44)
Contributions by the employer Benefits paid and expenses	56 (40)	95 (14) ———
Fair value of plan assets at end of period	854	1,372
Defined benefit costs recognised in the Statement of Comprehensive		
	Year ended	Year ended
	31 March	31 March
	2023 £'000	2022 £'000
	£ 000	2 000
Current service cost	25	31
Admin expenses	2	2
Net interest expense	-	2
Defined benefit costs recognised in Statement of		
Comprehensive Income	27	35
Define the office of a second of the Other Occurrence to the order		
Defined benefit costs recognised in Other Comprehensive Income	Vaarandad	Vasuandad
	Year ended	Year ended
	31 March	31 March
	2023 £'000	2022 £'000
	2.000	£ 000
Experience on plan assets (excluding amounts included		
in net interest cost – (loss)	(580)	(37)
Experience gains and losses arising on the plan liabilities – gain/(loss)	68	(9)
Effects of changes in the demographic assumptions underlying	•	(0)
the present value of the defined benefit obligation – gain/(loss)	17	(4)
Effects of changes in the financial assumptions underlying the present	• • •	( -7
value of the defined benefit obligation – gain	411	130
Effects of changes in the amount of surplus that is not recoverable		
(excluding amounts included in net interest cost) – gain/(loss)	8	(7)
Total amount recognised in other comprehensive income		
– actuarial (loss)/gain	(76)	73

### NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

### 24. Pension obligation (continued)

	31 March 2023 £'000	31 March 2022 £'000
Global Equity	22	273
Absolute Return	12	63
Distressed Opportunities	26	49
Credit Relative Value	33	44
Alternative Risk Premia	5	57
Emerging Markets Debt	7	51
Risk Sharing	62	<i>4</i> 5
Insurance-Linked Securities	24	29
Property	35	36
Infrastructure	92	86
Private Debt	38	35
Opportunistic Illiquid Credit	38	46
High Yield	4	13
Opportunistic Credit	-	5
Corporate Bond Fund	1	87
Cash	4	4
Liquid Credit	-	9
Long Lease Property	29	40
Secured Income	57	74
Over 15 Year Gilts	-	1
Liability Driven Investment	361	333
Currency Hedging	2	(5)
Net Current Assets	2	4
Total Assets	854 ———	1,372

The main financial assumptions used by the Scheme Actuary, TPT, in their FRS 102 calculations are as follows:

Assumptions as at	31 March 2023	31 March 2022
·	% per annum	% per annum
Discount rate	4.85	2.79
Inflation (RPI)	3.18	3.51
Inflation (CPI)	2.78	3.16
Salary growth	3.78	4.16
Allowance for commutation of pension for cash at retirement	75%of maximum	75% of maximum
·	allowance	allowance

The mortality assumptions adopted at 31 March 2023 imply the following life expectancies:

	Life expectancy
	at age 65
	(years)
Male retiring in 2023	20.5
Female retiring in 2023	23.0
Male retiring in 2043	21.7
Female retiring in 2043	24.4

Life expectancy is based on the Fund's VitaCurves with improvements in line with the CMI 2017 model with an allowance for smoothing of recent mortality experience and long term rates of 1.25% p.a. for males and 1% p.a. for females.

#### NOTES TO THE FINANCIAL STATEMENTS

#### FOR THE YEAR ENDED 31 MARCH 2023

### 24. Pension obligation (continued)

#### Member data summary

#### **Active members**

	Number	Total earnings (£'000s p.a.)	Average age (unweighted)
Males	-	,	-
Females	2	75	49
Total	2	75	49
Deferred members			
	Number	Deferred pensions	Average age

2

1

3

(£'000s p.a.)

3

5

8

(unweighted)

49

55

51

Males

Total

Females

Pensioners			
	Number	Pensions (£'000s p.a.)	Average age (unweighted)
Males	1	9	64
Females	-	1	-
Total	1	9	64

### **Employer debt on withdrawal**

Following a change in legislation in September 2005 there is a potential debt on the employer that could be levied by the Trustee of the Scheme. The debt is due in the event of the employer ceasing to participate in the Scheme or the Scheme winding up. The debt for the Scheme as a whole is calculated by comparing the liabilities for the Scheme (calculated on a buyout basis i.e. the cost of securing benefits by purchasing annuity policies from an insurer, plus an allowance for expenses) with the assets of the Scheme. If the liabilities exceed assets there is a buy-out debt.

The leaving employer's share of the buy-out debt is the proportion of the Scheme's liability attributable to employment with the leaving employer compared to the total amount of the Scheme's liabilities (relating to employment with all the employers). The leaving employer's debt therefore includes a share of any 'orphan' liabilities in respect of previously participating employers. The amount of the debt therefore depends on many factors including total Scheme liabilities, Scheme investment performance, the liabilities in respect of current and former employees of the employer, financial conditions at the time of the cessation event and the insurance buy-out market. The amounts of debt can therefore be volatile over time.

The Association has been notified by TPT of the estimated employer debt on withdrawal from the Scheme based on the financial position of the Scheme as at 30 September 2022. As of this date the estimated employer debt for the Association was £385,260 (as at 30 September 2021: £636,979).

# PROVANHALL HOUSING ASSOCIATION LIMITED NOTES TO THE FINANCIAL STATEMENTS

### FOR THE YEAR ENDED 31 MARCH 2023

# 25. Controlling party

In the opinion of the Management Committee, there is no controlling party.

# 26. Capital commitments

	2023 £	2022 £
Capital expenditure authorised by the Management Committee that has been contracted for	<u>26,462</u>	<u>26,462</u>
Fundad by	2023 £	2022 £
Funded by Cash reserves	26,462	26,462
	26,462	26,462

The commitment has not changed since the prior year due to a delay in the contract costs being agreed and finalised with the contractor.